

SatisFacts Announces 2017 National Resident Satisfaction Awards

Awards recognize top multifamily property management organizations and properties with extraordinary resident satisfaction

LOS ANGELES (February 28, 2018) – SatisFacts (www.SatisFacts.com) today announced the winners of its 2017 National Resident Satisfaction Awards. This year's awards showcase 20 companies with exceptional renter satisfaction. These 20 showcase companies are comprised of the top 10 highest ranking companies from two categories: **Insite Survey** winners and **Annual Survey** winners.

National Insite and Annual Company Awards are awarded to multifamily property management organizations that maintain a SatisFacts portfolio score of at least 4.0 while completing a total of 100 Insite or Annual surveys. Insite surveys are completed at various key points during the initial renting process, while Annual surveys are conducted throughout the year. SatisFacts surveyed residents across the U.S. to identify award winners, all of which provide an extraordinary resident experience.

"We enthusiastically congratulate all winners of this year's awards, all of which are leaders in the multifamily rental industry -- in resident satisfaction and across all points of the rental process," said James Watters, Director of Business Operations at SatisFacts. "With guidance from SatisFacts, property management companies are able to determine resident sentiment and key areas of improvement, which impact long-term retention."

The list of the top ten Insite Survey and Annual 2017 SatisFacts National Resident Satisfaction Award winners can be viewed at <https://www.satisfacts.com/wp-content/uploads/2017/08/Top-10-Company-Award-Winners.pdf>.

About SatisFacts

SatisFacts is the leading provider of resident surveys, focusing on multifamily retention and reputation management. With over 15 years of experience and serving more than 3 million units nationwide, SatisFacts' surveys provide actionable feedback that helps increase resident satisfaction and property management companies' overall bottom lines. To learn more please about the services we provide visit, www.satisfacts.com

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