



SatisFacts Research E-Letter Subscriber Survey: Spring Maintenance Focus

May 2009

Overview:

Each month we invite the property management professionals who subscribe to the SatisFacts monthly electronic newsletter to complete a survey on a topic of interest. The purpose of this month's survey was to obtain feedback regarding where your property or portfolio's maintenance focus is during the Spring season.

During the busy Spring season, which best describes your property or portfolio's maintenance focus?	Percent
Resident work orders have a higher priority than make-ready apartments	22.2%
Make-ready apartments have a higher priority than resident work orders	11.1%
Resident work orders and make ready apartments have the same priority	66.7%

Source: SatisFacts Research (www.satisfacts.com)